

Replace paper logs with real-time narcotic accountability

Narcotic accountability matters more than ever, but paper logs weren't designed for today's care environment. SureCount works within the MatrixCare ecosystem to replace manual narcotic tracking with real-time, digital accountability. The result is clearer visibility, stronger documentation, and workflows that better support staff every shift.

The challenge

Manual narcotic logs can create friction across daily workflows and increase vulnerability during audits. Managing controlled substances outside of MatrixCare—or across multiple tools—can lead to discrepancies, incomplete records, and unnecessary risk. Providers need a modern solution that supports accuracy, consistency, and confidence without adding complexity.

The solution

SureCount, integrated with MatrixCare, supports a streamlined approach to narcotic inventory management. It replaces paper-based tracking with data-driven workflows that support the receipt, storage, use, and disposal of controlled substances—while keeping teams aligned and informed in real time.



Why SureCount for narcotic management

- > Supports efforts to minimize discrepancies with real-time alerts and monitoring
- > Helps organizations stay audit-ready with automated documentation
- > Minimizes operational risk tied to lost or incomplete paper logs
- > Maximizes visibility into narcotic stock levels
- > Supports smoother shift changes and medication passes
- > Helps pharmacy consultants and administrators save time during reviews

Designed for long-term care

SureCount is built specifically for LTC environments and supports enterprise-level consistency across facilities. It modernizes traditionally manual processes while helping protect staff time, facility assets, and survey readiness from day one.



“SureCount has improved our nursing workflow by reducing manual errors, saving time, and automating documentation. It’s also enhanced safety with real-time tracking and alerts, helping detect and prevent potential drug diversion.”

Sherer Newton, MSN, RN, Vice President of Clinical Services, Delmar Garden Enterprises, Inc.

Key capabilities

- > Replaces paper narcotic tracking logs
- > Sends alerts for potential errors or diversion activity
- > Logs refrigerator temperatures and flags missing or out-of-range readings
- > Records staff shift changes with reporting visibility
- > Assigns medication deliveries to residents quickly
- > Provides real-time med cart inventory visibility
- > Captures dual signatures for destruction and waste
- > Tracks medication passes, including split doses and cards
- > Documents take-home medications efficiently
- > Sends real-time refill notices to pharmacies when par levels are met
- > Integrates resident ADT and HL7 prescription data

Experience safer, more consistent narcotic management without relying on paper and see what real-time accountability can look like in your organization.

Contact our experts at [866.469.3766](tel:866.469.3766) or visit matrixcare.com to get started.