

The MatrixCare difference

An all-in-one EHR solution that redefines expectations



MatrixCare offers more than EHR software. We provide robust, integrated technology solutions tailored to meet clinical and back-office needs, supported by an experienced team committed to innovation and exceptional service. Backed by our parent company ResMed, a global leader in healthcare technology, MatrixCare brings a unique blend of expertise and innovation to the forefront of the industry.

The MatrixCare difference

- > Innovation and expertise
- > Healthcare continuum
- > Customer-centric approach
- > ResMed relationship
- > Purpose-built solutions
- > Professional services
- > Partnerships, integrations and alliances

Our solutions address the entire post-acute care continuum

Home-based care

Home health

Clinical episodic care delivered to people in the home

Hospice

Clinical care in a facility/home for people who are terminally ill

Private duty

Non-clinical daily living assistance in the home or a facility

Community and facility

Skilled nursing

Facility-based long- and short-term care and rehab

Senior living

Facility-based living with clinical support and daily living assistance

LPC (CCRC)

Campus-based community with full spectrum of care available



Purpose-built solutions for senior care

Experience an EHR that does more

An integrated EHR solution designed to help tackle your toughest challenges

- > Eliminate the need for multiple systems with one global solution
- > Guide clinicians at the point of care through clinical decision support
- > Assist caregivers in providing proactive care using early intervention insights
- > Reduce errors and save time with automated data entry
- > Enable insights and efficiency through intuitive dashboards and reporting tools
- > Improve cash flow with sophisticated revenue cycle management tools
- > Receive custom standardized documentation support through user-defined templates
- > Get staff trained and up and running quickly with dedicated customer support and implementation teams

A robust suite of technology solutions

Software that's easy to use, and offers clinical, operational, and financial solutions that can help increase interoperability, streamline workflows, improve outcomes, and ensure the health of your business.



Lead management /
CRM



Resident wellness
coordination



Personnel
management



Nutrition
and dietary



Information
exchange



Resident/family
engagement



Data and
analytics



Billing and revenue
cycle management

Benefits of the right EHR

With MatrixCare, you get a comprehensive, fully-integrated software solution that features an advanced suite of robust tools.

Capable of doing more than a traditional EHR, you can experience improved efficiency across your entire organization so you and your team can focus on providing high-quality care to your patients and residents.



Achieve greater operational efficiencies



Built-in checks and balances



Build relationships and increase referrals



Less time to train and to document



Scalability with your organization



Cloud-based, fully-connected capabilities



Secure internal and referral communication



Interoperability and connected care



Improved data and analytics



Cost savings and improved ROI



Faster chart turnaround



Increased accuracy and compliance

Impact of MatrixCare

Organizations using MatrixCare demonstrated significantly higher CMS Five-star Quality ratings *



Financial excellence



Time, attendance, scheduling



In- and outbound messaging



Artificial intelligence / machine learning

Health Inspection

^7%



Quality Measure

^4%



Overall Rating

^5%



Average CMS Star Ratings



We feel like this is a true partnership and we are working together to make each other stronger, in turn providing the best care possible for our residents.

– Chris Lukezic, RN

Director of Clinical Informatics, Saber Healthcare Group

A trusted partner. An award-winning team. Real experience.



15,000+ providers

trust our solutions to enable better, safer, and more secure out-of-hospital care for residents and patients in senior living, life plan communities, private duty, skilled nursing, home health, hospice, and palliative care.



1,000+ employees

in six locations throughout the country.



7-time winner

Best in KLAS for long-term care software and home health and hospice software.



ResMed

A transformative healthcare commitment

As a global leader of innovative healthcare technology, ResMed has transformed health markets through a commitment to improving care outcomes and overall quality of life for individuals and their families. With over 115 million patients and residents served, ResMed's network of healthcare solutions benefits from the support of a global health technology company with one of the industry's largest datasets. Through unique positioning as a part of ResMed's network, MatrixCare acts as a driving force of innovation for providers.